

terms & conditions

By placing an order with Xpandastand you are accepting the following terms and conditions.

Order Confirmation

Your order will be checked and processed when it is received, an order confirmation will be sent back to you. You must check this confirmation, that all the details are correct, we have interpreted your order correctly and that our service is suitable for your requirements.

Payment

A pro-forma invoice will be raised and sent to you via fax or email. Your order will not be despatched until payment has been processed. Bacs transfers will be accepted - our bank details are available on request. We accept all major credit cards.

Accounts

30 day accounts will be opened for regular customers by special arrangement, 2 references will be required. If you wish to open an account please telephone our accounts dept on 0800 10 77 373 for an application form. Credit accounts are subject to NETT MONTHLY settlement. Xpandastand reserves the right to charge interest at the prevailing bank rate +4% per month on any accounts outstanding after 60 days. The title of goods remains with Xpandastand until paid for in full.

Prices

All prices are exclusive of VAT and delivery.

Your details

Your details will only be used within our company to inform you of any special offers we may have that could be of interest to you. If you do not wish us to contact you please inform our sales staff at sales@xpandastand.co.uk. No other parties will have access to your details at any time.

Delivery

Delivery will usually be within 5 working days of receipt of approved artwork, but large orders may take longer. Delivery charges are not included. Prices as follows within the UK; Bannerstands from →£15 Pop-Up Systems from →£30, Timed delivery →£10 extra, Saturday delivery →£30 extra.

Packing and Transport

While the greatest of care is taken in packaging and dispatching goods, we are under no circumstances liable for any delay to, damage to or loss of articles after leaving our works. Claims for damage while in transit should be made upon the carriers delivering the goods immediately on receipt. In the event of complaint against any goods, delivered, lost or delayed, written notification to us must be made within 7 days of receipt. In the absence of such notification we will be unable to accept any liability.

Loss or Damage

While every care and precaution is taken against loss or damage to customers' original or other articles, we shall not be held responsible for any loss or damage from any cause whatsoever in respect of any article entrusted to us for any purpose whatsoever.

N.B. Carriers are not 100% reliable and we cannot accept responsibility for the late delivery of goods due to them failing to deliver on time. If time is critical, our own transport could be used and will be charged accordingly.

Supplied Artwork

Xpandastand will endeavor where ever possible to match colour to any proofs supplied, but do not accept responsibility for colour correcting any files or scans supplied to us as RIP ready. Colour correction will be charged at an extra cost. Please consult our technical details for supplying artwork and consult us with any queries you may have.